

Reclam ile D-voastr se vor procesa doar pe baza informatiilor de mai jos  
În condi ile în care produsul nu se înscrie în perioada de garan ie ne rezervam dreptul de a solicita contravaloarea  
interventiei (nr ore lucrate/deplasare) i a piesei/pieselor de schimb utilizate  
We are explicitly pointing out that without this information no processing will be possible.  
If this is not an warranty case we reserve us the right to charge the incurred expenses

**Va rog sa retrimiteti vanzatorului direct, formularul completat integral**  
**Please send the completed form to your retailer**

**Nume cumparator**  
denumire societate  
**Strada**

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**Localitate/judet /cod postal**

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**Tara**

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**TEL**

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**EMAIL**

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**Atentie / PLEASE NOTE**

Numarul de serie il veti gasi pe partea frontala -coltul dreapta/stanga jos  
sau pe partea interioara a usii si pe ambalaj

You will find the serial number on the front side down to the right, at the left sidewall,  
at the inside of the door and at the package

**Denumirea completa a articolului**  
**complete name of item**

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**Nr serie/an de fabricatie**  
**serial number / year of manufacture**

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**Tip Inchidere** Cheie/  
**lock type** key

Electronic  
electronic

comb. mecanica  
mechanical

**Culoare**  
**lacquering**

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**Specificati cat mai exact defectul constatat**  
**exact specification of defect**

Data / date

Semnatura / signature

**Va fi completat de vanzator / WILL BE COMPLETED BY RETAILER**

Nume/adresa  
name / address

Nr reclamatie/  
complaint number

Angajat/ editor

Data livrari / delivery date

Numar facturar / invoice number

Comentarii/ COMMENT

Data / date

Stampila/ stamp  
Semnatura / signature

**Va fi completat de fabricant / WILL BE COMPLETED BY MANUFACTURER**

Reklamationsnummer

Bearbeiter

RS Produktion

GU Nr.

Techniker

Austausch

Erledigt

Anmerkung